

# Scanguns Installation and Licensing

## 2.4 Licensing Scanguns

You need to install a valid license for Liquid UI Handheld Scanguns before you can use it. If you are deploying Liquid UI Server, you must have a valid license for the Server. Liquid UI Handheld Scanguns license is dependent on SAP installation number and SAP system ID. To obtain and install a license for Liquid UI Handheld Scanguns, please do the following.

**Note:** We will only cover the mobile client here. For information on the Liquid UI Server, please see the [Liquid UI Server](#) documentation.

### Obtaining Licenses for Liquid UI Handheld Scanguns

1. **Obtain** the system ID and the installation number from SAP. To find this information, please do the following.
  - Launch SAP.
  - Select 'Status' from the 'System' menu.
  - In the SAP System Data area, locate the 10-digit installation number.
  - In the Database Data area, locate the 3-digit name.
  - Record the installation number and the name, then proceed to the next step.
2. Go to the License Request form on the Synactive website at <http://www.guixt.com/customers/request-license.php>

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The screenshot shows a web browser window displaying the Synactive GuiXT website. The page title is 'GuiXT by Synactive - Mozilla Firefox'. The browser address bar shows 'www.guixt.com/customers/request-license.php'. The website header includes the Synactive logo and navigation links: Products, Solutions, Services, Customers, Resources, and Company. A banner at the top reads 'Serving More Than 900 SAP Customers Around the World.' Below the banner, there is a sidebar with links to Customer List, Videos & Webinars, Success Stories, Y! Groups, Designer License, and Production License. The main content area is titled 'PRODUCTION LICENSE' and includes a 'Request GuiXT License (Customers Only)' section. It asks users to fill out a form to receive production keys. The form includes fields for First Name, Last Name, and Job Title. A note states: '\*Note: This form is for clients only.' Below the form, there is a section for 'Please enter your information below:' with fields for Company Name, Company Size, Email address, Telephone number, State, and Country.

3. **Enter** the following information on the top section of the license request form.

- o First Name
- o Last Name
- o Job Title
- o Company Name
- o Company Size
- o Email address
- o Telephone number

**Note:** The phone number and the email address must be corporate - Synactive does not respond to license requests from personal emails.

- o State
- o Country

**Note:** This only applies to US customers.

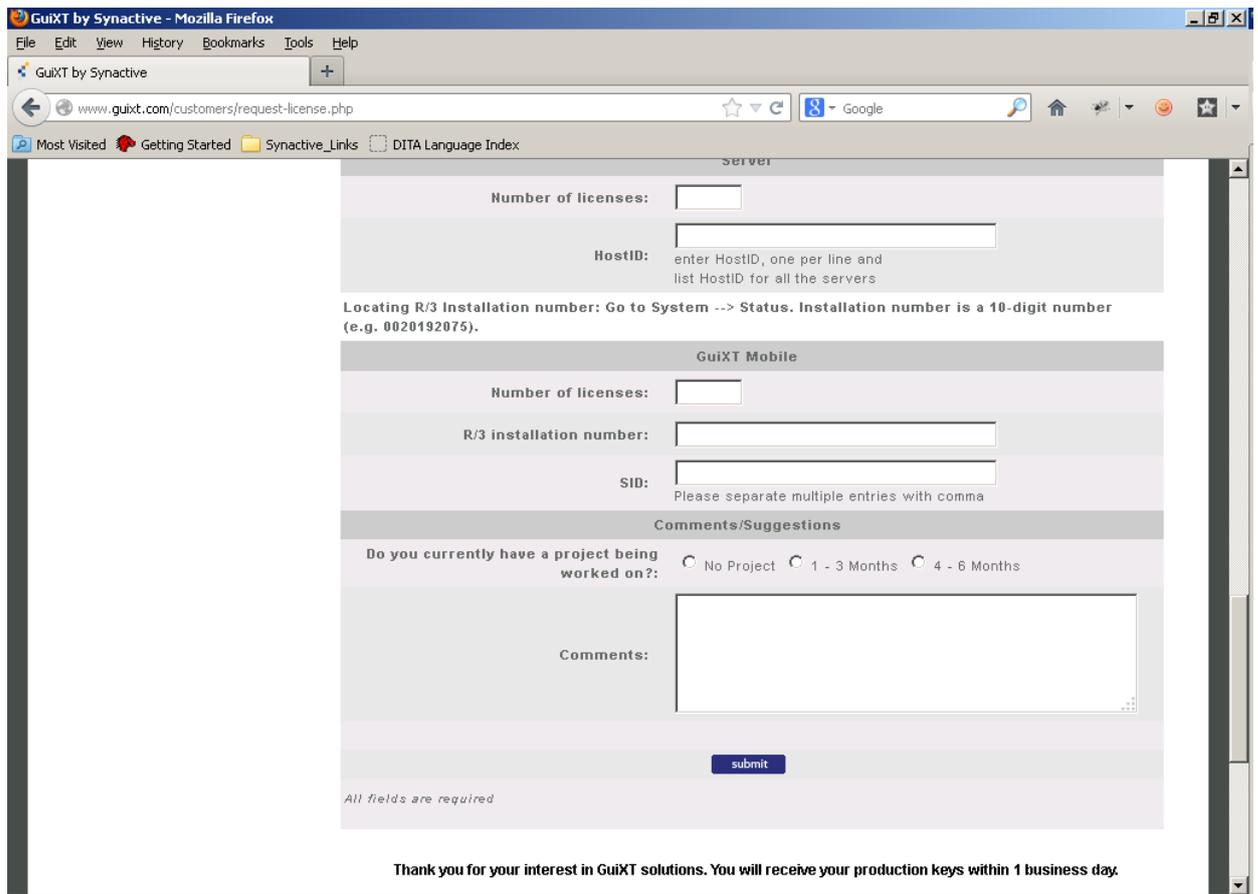
4. **Scroll down** to the 'Liquid UI for Handheld Scanguns' section of the license request form (shown below) and enter the following information.

- o Number of licenses
- o R/3 installation number
- o SID

**Note:** Enter the SAP installation number you recorded in Step One above.

**Note:** Enter the SAP system ID you recorded in step one above.

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The screenshot shows a web browser window titled "GuiXT by Synactive - Mozilla Firefox" with the URL "www.guixt.com/customers/request-license.php". The form is titled "server" and contains the following fields and sections:

- Number of licenses:** A text input field.
- HostID:** A text input field with the instruction: "enter HostID, one per line and list HostID for all the servers".
- Locating R/3 Installation number:** A text input field with the instruction: "Go to System --> Status. Installation number is a 10-digit number (e.g. 0020192075)".
- GuiXT Mobile** section:
  - Number of licenses:** A text input field.
  - R/3 installation number:** A text input field.
  - SID:** A text input field with the instruction: "Please separate multiple entries with comma".
- Comments/Suggestions** section:
  - Do you currently have a project being worked on?:** Radio buttons for "No Project", "1 - 3 Months", and "4 - 6 Months".
  - Comments:** A large text area for user input.
- submit** button.
- All fields are required*
- Thank you for your interest in GuiXT solutions. You will receive your production keys within 1 business day.

5. **Click** the submit button at the bottom of the website form. Your license request will be processed and if it is approved, you will receive the license in approximately two business days.

## Installing Mobile Client Licenses

Once your license is approved, Synactive will send it to you as an email attachment. To install it, please do the following.

**Note:** The report license related issues occurs when you connected the system with different installation number and system ID.

1. **Copy** the file you receive from Synactive to the Liquid UI for Handheld Scanguns folder on the device where the application resides.
2. Go to Start > Programs > Liquid UI for Handheld Scanguns.
3. An empty Liquid UI Handheld Scanguns Logon pad will appear as shown below.

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4. **Click** New to create a new connection.

5. **Enter** the appropriate information for a new connection.

**Note:** Once you have created the connection, you can use the settings contained in the sy3 file to roll it out to all your users' handheld devices.

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