

Designer Troubleshooting

8.03 Resolving Black screen issue in Designer

Purpose

This article will help users resolve issues concerning the display of the Black screen on the WYSIWYG window of the Liquid UI Designer.

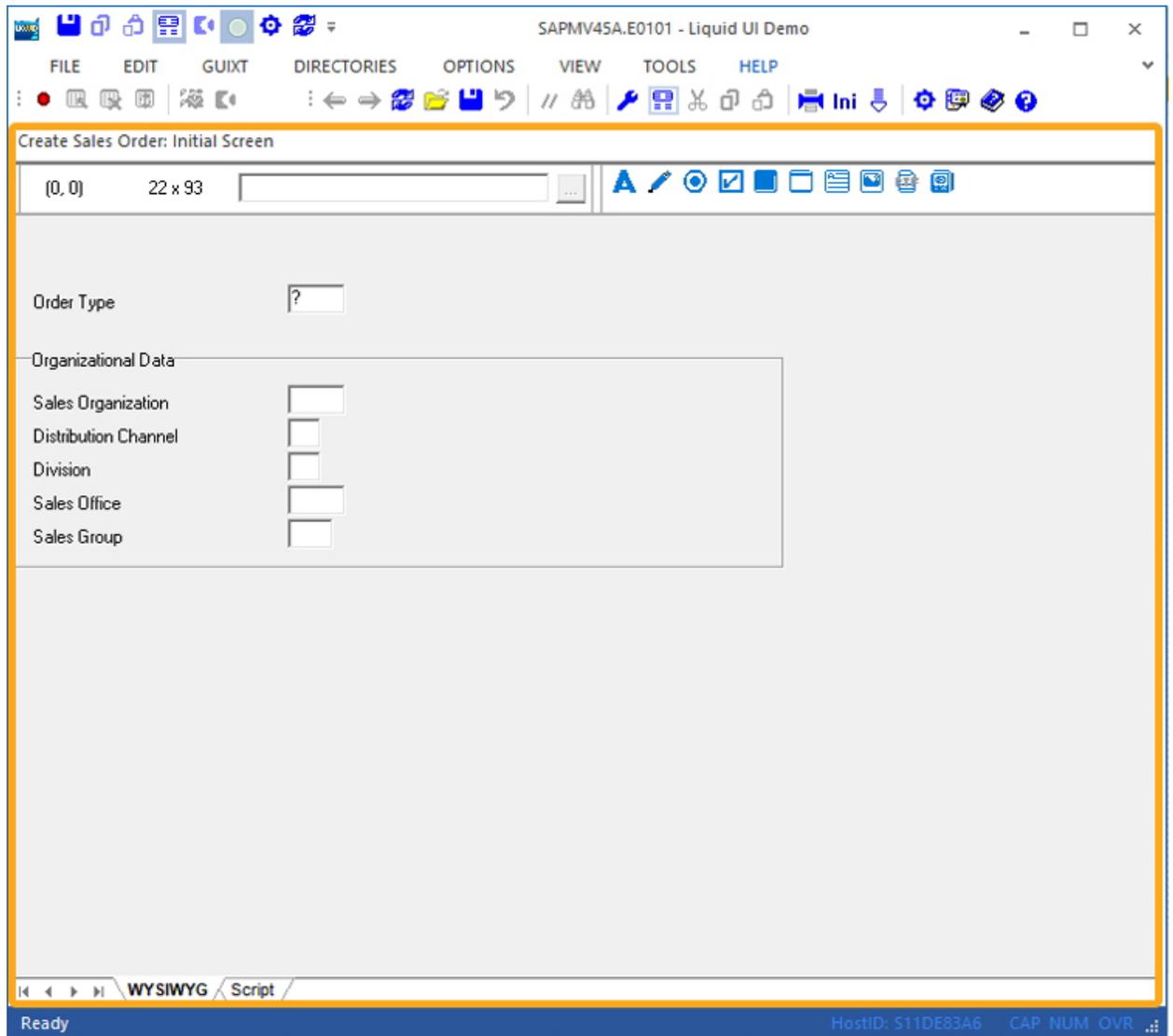
Pre-requisites

1. [Activate Liquid UI](#) in SAP GUI
2. Valid [Liquid UI Designer license](#)

To resolve the issue, perform the following steps:

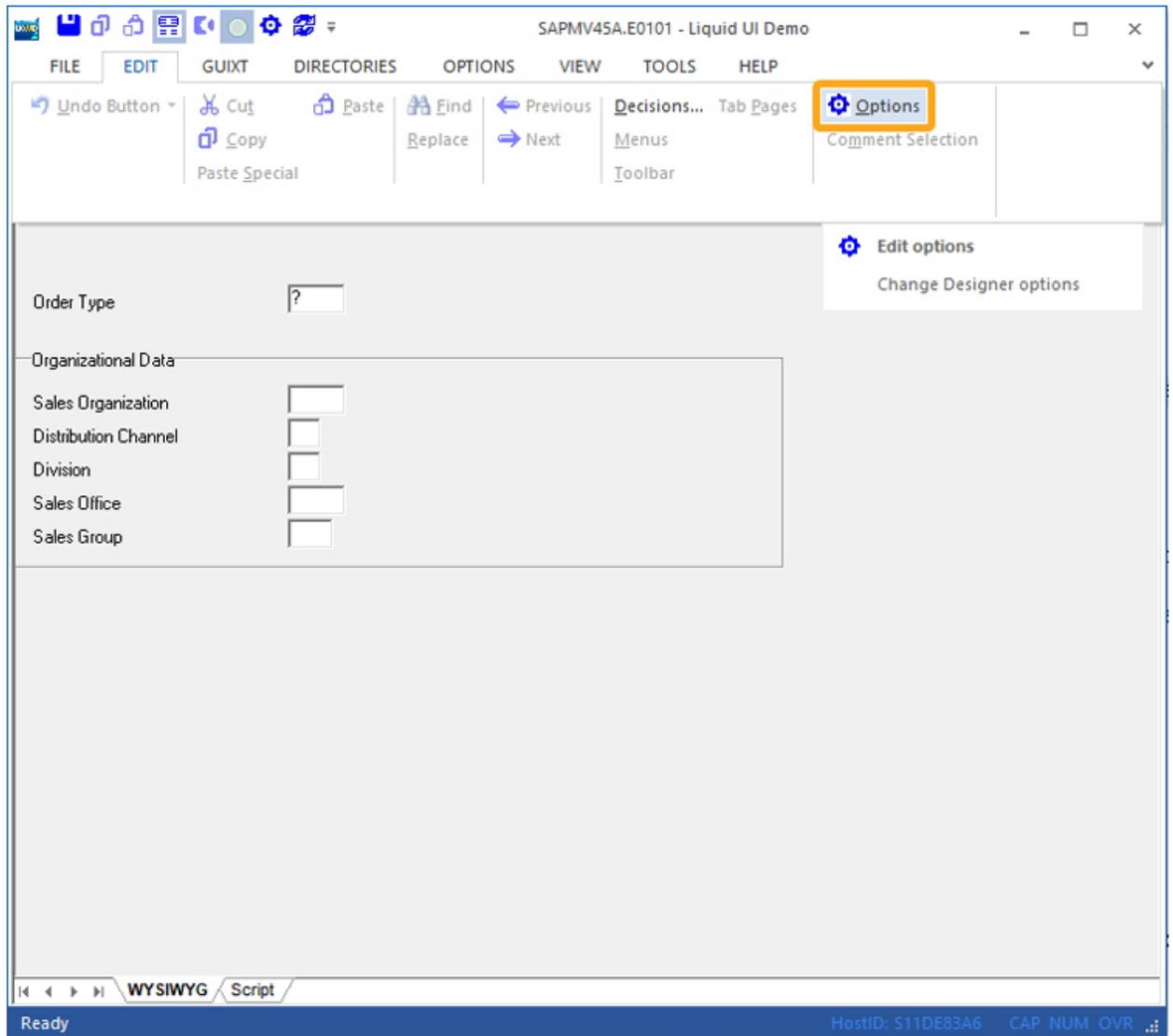
1. Launch the **Liquid UI Designer** on your system. Then, open SAP GUI and navigate to the required transaction screen (here, we navigated to Create Sales Order screen). Now, refresh Designer to view the transaction screen on it, as shown below:

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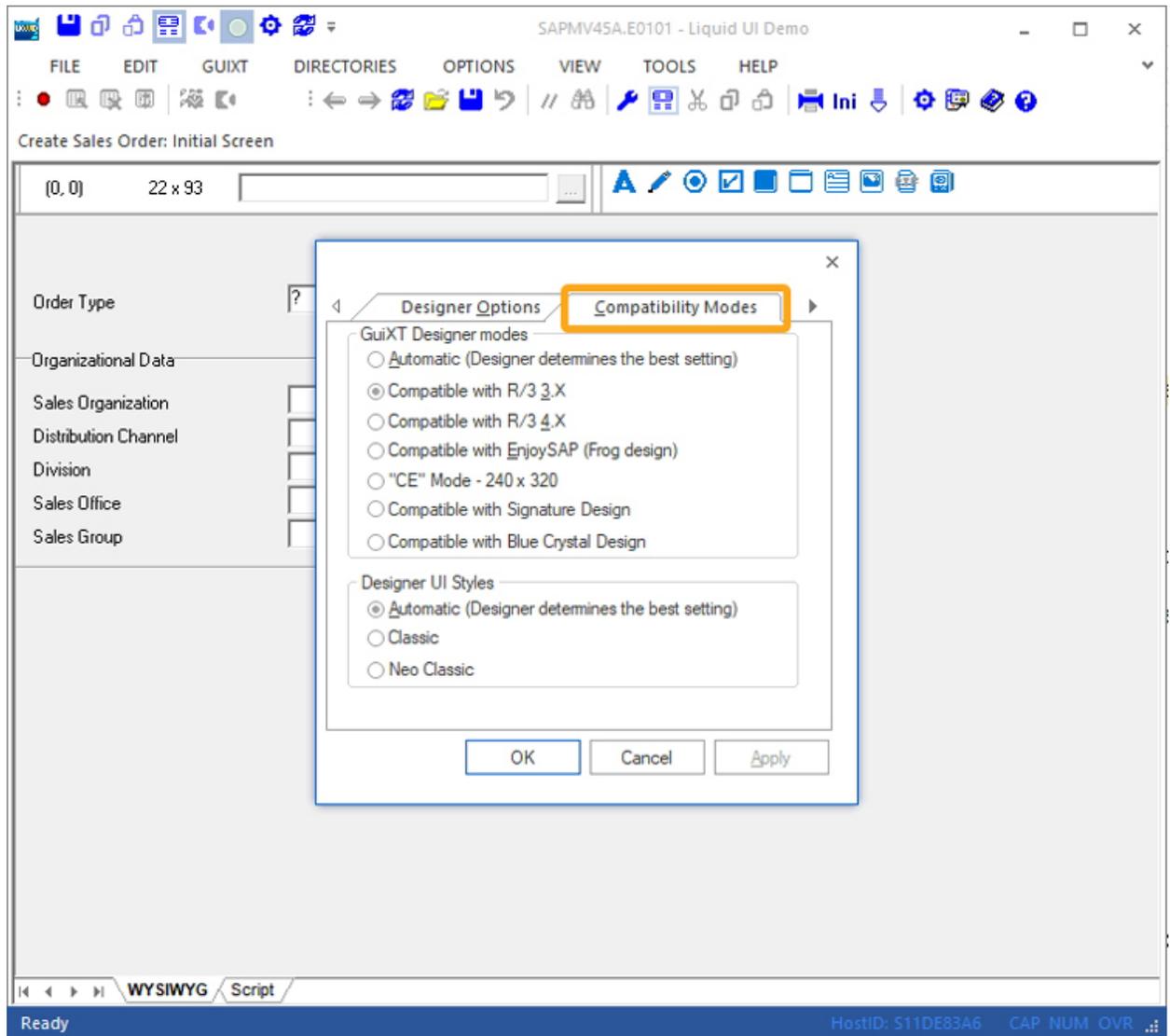
2. On the Menu Bar, click **EDIT** and then click on **Options**.

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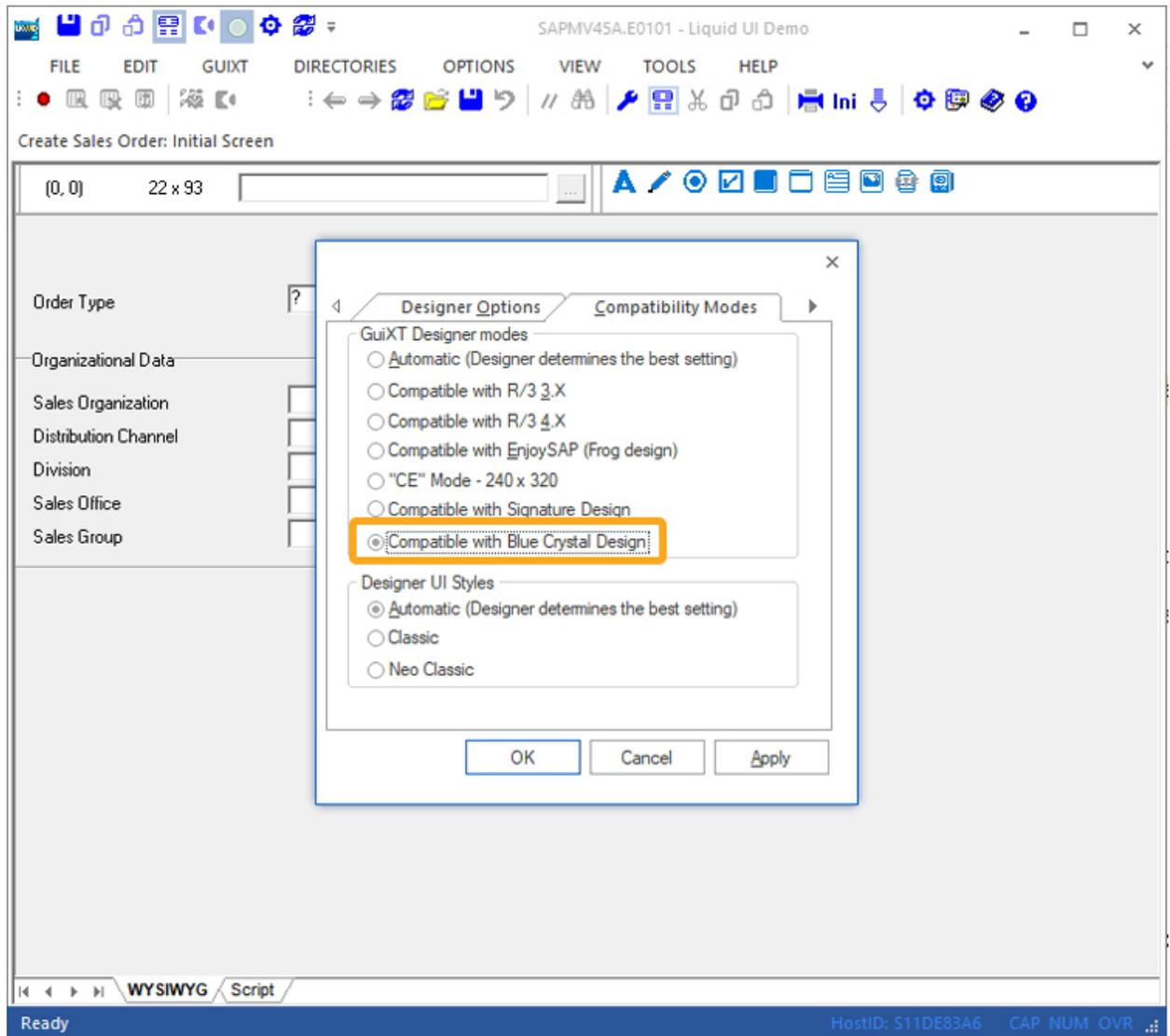
3. A popup window appears with two tabs: Designer options and Compatibility Modes. Click the "**Compatibility Modes**" Tab.

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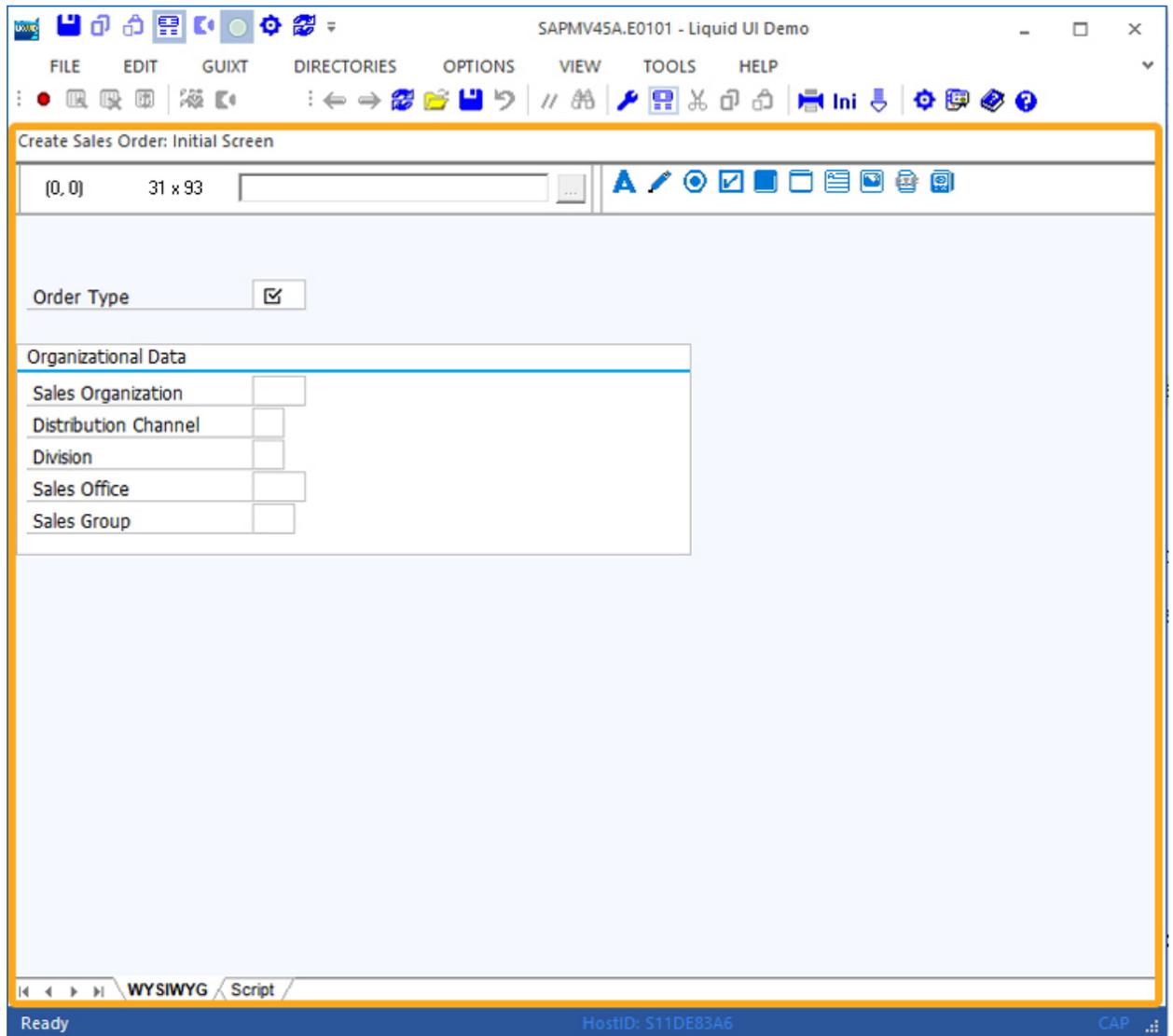
4. Under GuiXT Designer modes, select "**Compatible with Blue Crystal Design**," then click Apply and confirm your selection by clicking OK.

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5. Thus the issue gets resolved and you will see the original **WYSIWYG** screen.

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