iOS Configuration 4.10 Logging

Liquid UI offers a logging option. When logging is turned on, you can write the Liquid UI log to a file. This file can then be emailed to Synactive for debugging. Logs will be saved in the Applications directory on the device and are saved in a TXT format:

Functionality

The way logging functions is as follows:

- 1. When you turn logging on, an empty logfile will be created on the device.
- 2. All data is written to this single logfile until the file reaches one megabyte.
- 3. When the orginal file reaches one megabyte, it will be converted to a backup file and a new empty logfile will be created.
- 4. Once the second file reaches one megabyte, the existing backup will be deleted, the current file will be converted to a backup and a new empty logfile will be created.

Note: Only two logfiles may exist on the device at one time - one backup and one current log.

Turning Logging On and Off

Logging is turned off by default. To turn on logging for Liquid UI, please do the following.

1. Click on the Settings icon in the device shown below:



2. Select the 'Liquid UI' option and the following screen will display.

Page 1 / 6 (c) 2024 Liquid UI | Synactive | GuiXT <dev@guixt.com> | 2024-07-31 18:08 URL: https://www.guixt.com/knowledge_base/content/37/1150/en/410-logging.html

iPad ᅙ	Maps	7:44	AM	67% 💷)
	Safari Settings		GuiXT Liquid UI	
	News	ALLC	W GUIXT LIQUID UI TO ACCESS	
			Location	Never >
5	Music		Photos	
~~~	Videos		Camora	
*	Photos & Camera		Notifications	
	iBooks		Off	>
	Podcasts	GUIX	T LIQUID UI SETTINGS	
	Come Conten	Dialog Box at Message *		
	Game Center	Log	ging	$\overline{\mathbf{O}}$
	Tuitten	Dyn	amic Grid Control	
		-		
f	Facebook	Dyn	amic Table Control	
••	Flickr	Star	t Connection List Screen	
V	Vimeo	SET	THE TIMER FOR SOCKET CONNECTIVITY ERF	R
		DETECTION SO THAT USER CAN RECEIVE AN ALERT MESSAGE WHEN R/3 SERVER IS NOT RESPONDING.		RT G.
3	AnyConnect	Con	nectivity Error Timeout (in seconds)	45 >
**	Dropbox			
XI	Excel	COP' SYN/	YRIGHT © 2012-2017. ACTIVE, INC.	
	FileApp	VERSION 2.0.13 HTTP://WWW.GUIXT.COM PATENT 8140617, 8364814, 8478815, 8990417, 9003312		
LIQUID	GuiXT Liquid UI		,. , , ,	
=	Keynote			
	Scan			

3. Slide the Logging control to the ON position as shown below:

in d O	Maps	7:44.44
IPad 🗢		7:44 AM 67%
	Safari Settings	GuiXT Liquid UI
	News	ALLOW GUIXT LIQUID UI TO ACCESS
		Location Never >
5	Music	🌸 Photos
***	Videos	🖸 Camera
	Photos & Camera	Notifications
	iBooks	Off
P	Podcasts	GUIXT LIQUID UI SETTINGS
	Game Center	Dialog Box at Message *
		Logging
	Twitter	Dynamic Grid Control
f	Facebook	Dynamic Table Control
••	Flickr	Start Connection List Screen
2	Vimeo	SET THE TIMER FOR SOCKET CONNECTIVITY ERROR DETECTION SO THAT USER CAN RECEIVE AN ALERT MESSAGE WHEN R/3 SERVER IS NOT RESPONDING.
3	AnyConnect	Connectivity Error Timeout (in seconds) 45 >
	Dropbox	
XI	Excel	COPYRIGHT © 2012-2017. SYNACTIVE, INC. VERSION 2.0.13
	FileApp	HTTP://WWW.GUIXT.COM PATENT 8140617, 8364814, 8478815, 8990417, 9003312
	GuiXT Liquid UI	
	Keynote	
	Scan	

4. Liquid UI logging is now turned on and ready to use.

Note: Once logging is turned off, Liquid UI will immediately stop sending data to the logfile. However any existing logfiles will not be deleted unless you uninstall the Liquid UI client. Turn logging back on to resume sending data to the logfiles.

Emailing Logfiles

To email logfiles to Synactive for review, please do the following:

• Open the Quick Menu in Liquid UI as shown below:

iPad 중	8:00 AM		66% 💷
	SAP	÷	Return
New password		About Buy Restore 👽	
Client 800 User Pooji Password ••••• Language en	tha ■■■■■■■■■■■■■■■■■■■■■■■■■■■■■■■■■■■■	System Menu User System Help Context Menu Toolbar Menu New password Log off	
	LiquidUI	TRX	juneau

- Click the About button in the top left corner.
- The About GuiXT Gala window will display as shown below. Click the Support button.

		0		
iPad ᅙ		8:00 AM		65% 💷)
		SAP	*	
New password				
Client User Password Language	800 Poojitha en	Image: state of the second state of		
		LiquidUI	TRX	iuneau

- The device's email client will launch and create a new email as shown below. The current logfiles will be attached.
- Manually change the email address if you want to send logfiles to an address other than Synactive Support.

iPad 🤶	8:00 AM		65% 💻
	Cancel GuiXT Liquid UI Support Send	.	
New password	To: ipadsupport@guixt.com		
Client	Cc/Bcc:		
User	Subject: GuiXT Liquid UI Support		
Password	Log files were attached.		
	Guixt_Gala.log		
	Guixt_Gala.log_old		
	Sent from my iPad		
		TRX	juneau

Unique solution ID: #2155 Author: sarvani.kusuri@guixt.com Last update: 2020-02-19 07:45